



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

		<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>		<i>RQMC</i>	
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Persons Admitted to...

Outpatient Services June		19	30	4	9	23	23	2	
<i>Total</i>		49		13		48			110
Crisis Services June		1	5	13	5	36	21	4	
<i>Total</i>		6		18		61			85

Unduplicated Persons...

Served in June		217	272	79	62	302	423	67	
<i>Total</i>		489		141		792			1,422

Unduplicated Persons...

Served Fiscal Year to Date		413	565	220	146	651	819	168	
<i>Total</i>		978		366		1,638			2,982

Identified As (YTD)...

Male		501		184		804			1,489
Female		467		176		830			1,473
Non-Binary and Transgender		10		6		4			20

White		552		192		1219			1,963
Hispanic		240		82		109			431
American Indian		90		37		91			218
Asian		5		3		24			32
African American		27		20		32			79
Other/Undisclosed		64		32		163			259

YTD Persons by location...	
Ukiah Area	1645
Willits Area	415
North County	97
Anderson Valley	29
North Coast	618
South Coast	59
OOC/OOS	119



Homeless....

RQMC Medi-Cal providers have provided 568 billable services to 122 unduplicated homeless clients in June. Fiscal Year to Date the providers have provided 5426 billable services to 342 unduplicated homeless clients.

WPC has served 41 homeless in June and 127 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Crisis Line Contacts June	1	11	19	8	142	48	31	
<i>Total</i>	12		27		221		260	

**There were 61 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	67	412	197	160	1,625	1,228	376	
<i>Total</i>	479		357		3,229		4,065	

by reason for call YTD...	
Increase in Symptoms	1317
Phone Support	1095
Information Only	532
Suicidal ideation/Threat	698
Self-Injurious Behavior	46
Access to Services	274
Aggression towards Others	39
Resources/Linkages	64

June Calls from Law Enforcement to Crisis		
TOTAL: 52		
MCSO: 16	CHP: 0	WPD: 5
FBPD: 8	Jail: 17	UPD: 6

by time of day YTD...	
08:00am-05:00pm	2649
05:00pm-08:00am	1416

YTD Calls from Law Enforcement to Crisis		
TOTAL: 452		
MCSO:147	CHP: 4	WPD: 26
FBPD: 60	Jail: 126	UPD: 89

Total Number of...

Emergency Crisis Assessments June	1	11	19	7	69	47	12	
<i>Total</i>	12		26		128		166	

Emergency Crisis Assessments YTD	55	342	172	137	704	708	171	
<i>Total</i>	397		309		1,583		2,289	



YTD by location...	
Ukiah Valley Medical Center	979
Crisis Center-Walk Ins	500
Mendocino Coast District Hospital	320
Howard Memorial Hospital	285
Jail	76
Juvenile Hall	58
Schools	5
Community	54
FQHCs	12

YTD by insurance...	
Medi-Cal/Partnership	1513
Private	271
Medi/Medi	251
Medicare	113
Indigent	120
Consolidated	1
Private/Medi-Cal	2
VA	18

Children & Youth

Young Adult

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Inpatient Hospitalizations June	0	4	4	1	16	12	3	
<i>Total</i>	4		5		31			40

Inpatient Hospitalizations YTD	5	84	53	47	214	163	31	
<i>Total</i>	89		100		408			597

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
June	1	8	June	3	7.5%
YTD	13	57	YTD	51	8.5%

Days in the ER	0	1	2	3	4	5+	Unk
June	3	18	14	2	2	1	0
YTD	93	300	133	28	8	6	29
..by Hospita	0	1	2	3	4	5+	
AHUV	3	7	10	1	1	1	
Howard	0	5	0	0	1	0	
MCDH	0	5	4	1	0	0	

Number of hospitaliation	1	2	3	4	5	6+
YTD Number of unduplicated clients	345	59	19	5	8	2



At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	June	YTD	June	YTD	June	YTD
Payor						
Mendo Medi-cal	26	363	24	316	2	36
Indigent	3	36	3	33	0	4
Other Payor	7	53	1	32	6	24
YTD hospitalizations where discharge was out of county or unknown:					121	
YTD number who Declined a follow up appt:					64	

YTD hospitalizations by location...	
Aurora- Santa Rosa**	97
Restpadd Redding/RedBluff**	106
St. Helena Napa/ Vallejo**	272
Sierra Vista Sacramento**	7
John Muir Walnut Creek	7
St Francis San Francisco	37
St Marys San Francisco**	5
Marin General**	10
Heritage Oaks Sacramento**	12
VA: Sacramento / PaloAlto / Fairfield / San Francisco	2
Other**	42

YTD hospitalizations by criteria...	
Danger to Self	289
Gravely Disabled	196
Danger to Others	14
Combination	98

Total Number of...

Full Service Partners June	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	17	58	8	13	3	99

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	1	28	102	11	19	44	205

Contract Usage as of 08/12/2020	Budgeted	
Medi-Cal in County Services (60% FFP)	\$12,885,000.00	\$12,820,237.00
Medi-Cal RQMC Out of County Contracts	\$1,930,000.00	\$1,177,094.00
MHSA	\$1,591,450.00	\$1,581,904.00
Indigent RQMC Out of County Contracts	\$718,672.00	\$578,450.00
Medication Management	\$1,400,000.00	\$1,331,402.00

Estimated Expected FFP	June	
Expected FFP	\$684,763.00	\$9,197,239.80



Services Provided						
Whole System of Care	June	June	June	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	91	32	201	1355	317	2163
*Case Management	339	125	1477	3537	1797	14001
*Collateral	209	1	11	2283	37	63
*Crisis	12	36	202	508	419	2447
*Family Therapy	105	0	1	1665	8	33
*TFC	44			625		
*Group Therapy	3	0	0	4	2	24
*Group Rehab	66	27	25	3122	357	381
*ICC	282	7		4976	95	
*Individual Rehab	168	125	384	4261	1376	5696
*Individual Therapy	522	101	441	7840	1352	4695
*IHBS	106	4		1906	22	
*Psychiatric Services	83	39	373	790	395	3907
*Plan Development	87	14	119	981	172	1298
*TBS	35			339		
Total	2,152	511	3,234	34,192	6,349	34,708
No Show Rate	3.1%			6.2%		
Average Cost Per Beneficiary	\$791	\$875	\$797	\$6,312	\$3,965	\$4,207

Count of Services by Area	June	June	June	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	5	0		13	7	
South Coast	15	0		137	16	
North Coast	155	35	659	2,492	528	6,884
North County	68	2		1,387	9	
Ukiah	1,468	453	2,453	24,718	5,648	26,708
Willits	441	21	122	5,445	141	1,116

Meds Management	June	June	June	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	62	26	238	171	77	540
Fort Bragg Unduplicated Clients	12	5	78	16	17	162
Ukiah Services	125	43	414	1111	412	4371
Fort Bragg Services	15	10	167	71	128	1301